



JARRELL ISD TECHNOLOGY

Technology Support Information

Parents/Guardians/Students will use the following Information to receive technical support during the 20-21 School Year

All requests for support can be submitted to the following

Email: Helpdesk@jarrellisd.org

or submit a response using the following links:

Primary(JES&IGO): <https://forms.gle/rNtwLEEP69M9ZDyc7>

Secondary (JMS&JHS): <https://forms.gle/wTLuLCxBw9BNAmCa6>



Remote Support

Technology Staff will troubleshoot issues remotely via contact with the parent/student

Support focus will be on basic functionality. We will only swap devices if the current device is NON-functional.

Onsite support

If a solution cannot be obtained remotely, the technician will coordinate a time to meet in person.